



PIONEER RANCH 2020

CLEANING AND SANITIZATION POLICIES FOR COVID - 19

We want to communicate our role and responsibility as the world navigates the outbreak of COVID-19. As our guests and staff members' health, safety and comfort are very important to us we want to be clear on the precautions we are taking to help keep people healthy.

In addition to our usual cleaning process we have added additional precautionary measures that will be implemented immediately and these include:

- Reinforcing our already high standards and operating procedures for food safety and personal hygiene.
- Best handwashing practices posted in every room and bathroom.
- Frequent sanitation of all high touch surfaces with Spray 9, a strong disinfectant or a 1:9 bleach:water solution (1000 ppm)
 - Doorknobs
 - Bathrooms
 - Mattresses with plastic covers
 - Handrails
 - Light Switches
 - Faucets and toilet flush levers
 - Etc.
- Items used on the tables in the Dining Hall (Dining hall use is restricted to staff and volunteers only) will be cleaned and disinfected before being used again. These items include but are not limited to:
 - Condiment containers
 - Salt and pepper shakers
 - Napkin holders



Guests are asked to keep everyone healthy by:

- Guests are required to answer a COVID-19 questionnaire honestly and not attend the scheduled event if they are sick or have been in contact with someone who is sick.
- Wash your hands frequently with soap and water and dry them well, before and after eating and after going to the washroom.
- Cover coughs and sneezes with clean tissues or your elbow and dispose of tissues then wash your hands.
- Use alcohol-based hand sanitizer if you aren't able to wash and dry your hands. Sanitizer stations are available at entrances to the Cap's Ranch House
- Please refrain from entering areas where signage restricting access is present.
- Please use only the sleeping cabin and bathroom assigned to your family while you are onsite.
- Please remain at least 2m from other guests and pioneer staff/volunteers. In situations where it is difficult to remain 2m (6ft) from others we ask that you wear a mask. (if you do not have a mask, we can provide you with disposable masks).